

Resetting the Password of the Parental Control feature on Creative WebCams

Keywords / Key Phrases: forgotten the password, parental control, resetting the password

If you forgot the password, it can be reset by re-installing the Live! Cam driver and applications as shown below:

1. Uninstall your WebCam driver and applications:
 - Go to **Control Panel** > Double-click **System** icon > Click **Hardware** tab then choose **Device Manager**.
 - Click the plus (+) sign next to Imaging Device icon. The entry of your Creative Webcam should appear.
 - Right-click that entry and select **Uninstall**.
 - Click the plus (+) sign next to Sound, Video and Game Controllers icon and look for the entry of your Creative Webcam.
 - Right-click that entry and select **Uninstall**.
 - Go to **Control Panel** > Choose **Add/Remove programs** > Uninstall all Creative webcam applications.
2. Turn off the PC.
3. Unplug the WebCam from the PC.
4. Turn on the PC.
5. Insert the installation CD into your CD-ROM drive. Your CD should start automatically. If it does not, double-click **My Computer** icon and right-click CD-ROM/DVD-ROM drive icon and then click **Auto-play**.
6. Follow the on screen instruction to reinstall.
7. Connect the Webcam to the PC only if you are told to do so.

